



Your Fraud Response Plan - Nov 30 Workshop

Fraud - Detection and Resolution

Meet the experts and learn

- The role of the RCMP Commercial Crime Division – focus on investment fraud
- Detecting validity and deception in interviews and statements
- The two forms of deception and sincerity
- Reading physiological signs of deception
- The OPTICS principle for detecting deception
- Your fraud response plan – a step by step guide for managers and professionals
- Your fraud and ethics policy
- When to take action ... when to delegate
- Best practices ... and what NOT to do
- Fraud prevention, detection, & resolution.



Workshop Agenda

Friday, November 30, 2012

8:45 Coffee and Welcome

9:00 The RCMP and Commercial Crime – Focus on Investment Fraud

Presenter: Sgt. Andrew Cowan, NCO
i/c RCMP Commercial Crimes

10:30 Detecting Validity and Deception.

Presenter: Dana Rodden,
MetaCentre. Statement and interview
profiler and trainer.

Lunch and networking

**1:00 Detecting Validity and Deception
(Part 2)** Presenter: Dana Rodden

2:30 Your Fraud Response Plan. Presenter:
Forensic Investigator Pat McParland,
CMA, CFE, CFI. Principal, Grant
Thornton Specialty Services

Register Online at www.ferec.ca

- **Workshop Date:** Friday November 30, 2012
- **Time:** 9 -4 (includes lunch)
- **Place:** Vancouver Island University
Building 355 Room 211
900 Fifth Street, Nanaimo BC V9R 5S5
- **Fee:** \$109 + HST (Students \$39+ HST)
- ***A letter of attendance will be provided***

Proceeds to Vancouver Island University's Fraud and Ethics Research and Education Centre

More Information at: www.ferec.ca